



Effective Date: 3/16/2026

# Mobile Communications America, Inc.

Monitoring, Managed and Professional Services

Category	Service ID		Minimum term	Dependencies	Commercial MSRP	DIR-CPO-6107 Pricing -10%
<b>Texas Based UL Alarm Monitoring</b>						
<b>Telco Service per Digital Alarm Communicator (Requires customer provided phone at each monitored site)</b>					<b>per month</b>	<b>per month</b>
Monitoring	MCA-SEC-MON-ALARM1	Digital Alarm Monitoring up to 64 zones, including daily test timer (MON1)	1 Year	none	54.95	49.46
Monitoring	MCA-SEC-MON-ALARM3	Digital Alarm Monitoring over 64 zones, including daily test timer (MON3)	1 Year	none	69.95	62.96
Monitoring	MCA-SEC-MON-LOG	Logged open and closing signals with bi-weekly email report (MON-LOG1)	1 Year	MON1,2, or 3 or IPMON	37.41	33.67
Monitoring	MCA-SEC-MON-FIRE1	Fire Alarm Monitoring up to 64 zones, including daily test timer (MON-FIRE1)	1 Year	none	64.95	58.46
Monitoring	MCA-SEC-MON-FIRE2	Fire Alarm Monitoring over 64 zones, including daily test timer (MON-FIRE2)	1 Year	none	79.95	71.96
<b>IP Alarm monitoring ( Requires customer provided Internet connection at each monitored site)</b>						
Monitoring	MCA-SEC-MON-IP	IP Alarm Monitoring , including 300 Second line supervision (MON-IP)	1 Year	none	37.41	33.67
<b>Recommended Cellular Backup where available</b>						
Monitoring	MCA-SEC-MON-CLBUP	GSM/ Cellular Back up alarm monitoring (MON-CLBUP)	1 Year	Mon1, 2 or 3 or IPMON	19.95	17.96
Monitoring	MCA-SEC-MON-VKPD	GSM/ Cellular Back up alarm monitoring with text messaging (MON-CLBUP-T)	1 Year	Mon1, 2 or 3 or IPMON	24.95	22.46
Monitoring	MCA-SEC-MON-ELEV	Elevator Phone monitoring per elevator cab (MON-ELEV)	1 Year	none	38.62	34.76
Monitoring	MCA-SEC-MON-PVTRSP	Private Response to alarm notification (MON-PVTRSP)	1 Year	Mon1, 2 or 3 or IPMON	172.45	155.21
Monitoring	MCA-SEC-MON-REPORT	Web based reporting for alarm system activity (MON-REPORT)	1 Year	Mon1, 2 or 3 or IPMON	27.60	24.84
Monitoring-Interactive	MCA-SEC-MON-IVM1	Interactive Video Monitoring (IVM) per camera (MON-IVM1-1C) up to 100 events per month, includes two way audio voice down alarm trigger Video Motion or Video Analytics	1 Year	none	49.70	44.73
Monitoring-Interactive	MCA-SEC-MON-IVEX	Excessive Signal Charge per camera event (MON-IVEX)	1 Year	IVMON1	8.95	8.06
Monitoring-Interactive	MCA-SEC-MON-IVM2	Interior Camera Alarm verification per camera (MON-IVM2-1C) alarm trigger Intrusion Alarm system	1 Year	MON1, 2 or 3 and IVMON1	16.55	14.90
Monitoring-Interactive	MCA-SEC-MON-ACM	Access Control Monitoring - IVM for Gates or Entrances (MON-ACM)	1 Year	none	165.55	149.00
Monitoring-Interactive	MCA-SEC-MON-IVPATRL	IVM remote Guard Patrol per guard tour (MON-IVPATRL) Per 32 cameras per site	1 Year	IVMON1	9.95	8.96
<b>Account Setup One time charge</b>						
Monitoring-Interactive	MCA-SEC-MON-IVM1	0-32 camera one-time per site charge (MON-IVM1-1C)		none	131.05	117.95
Monitoring-Interactive	MCA-SEC-MON-IVM2	32+ Cameras one-time per site charge (MON-IVM2-1C)			262.10	235.89



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<b>Managed Services, Maintenance &amp; Health Monitoring Agreements</b>						
Managed Services	MCA-SEC-HOST	Managed Services may include: Network services, hosted video surveillance, hosted access control, programming changes, card/pin adds/deletes, optional database hosting, security operational support services. (MANSVC)	1 Year	none		priced per project
SecurePlan	MCA-SEC-SA-SECUREPLAN	SecurePlan Premium Service Level Agreement (SECPLAN) 1. Priority same business day service response if request received by noon, or next business day response if dispatch requested after noon 2. Includes Manufacturer support and upgrade plans as applicable 3. Parts and Labor to repair system or component failure, excluding induced failure due to abuse, misuse, and Acts of God 4. Periodic Scheduled System Test and Inspection 5. Loaner equipment for temporary replacement of failed components 6. 10% Discount off of MSRP rate for labor charges if applicable 7. Includes Ssystem Health Monitoring (signed consent form required) 8. Program subject to MCA's SecurePlan Administrative Policy unless otherwise agreed in writing	1 Year	none		priced per project
SecurePlan	MCA-SEC-SA-SECUREPLANLTD	SecurePlanHealth System Health Monitoring (SECPLAN-HLTH) 1. Remote system health monitoring to receive system alerts and advisories 2. Requires customer consent for outside network connection to monitored system 3. Program subject to MCA's SecurePlanHealth Administrative Policy unless otherwise agreed in writing	1 Year	none		priced per project
SecurePlan	MCA-SEC-SA-SECUREPLAN24	SecurePlan-24 24/7 service level agreement (SECPLAN-24) 1. Includes all provisions of SecurePlan described above with the following modifications: A. Priority 4 hour response of service request received by MCA's service department in accordance with guidelines for initiating service requests. B. Includes 24 hour, 7 day/week service response availability at no additional cost C. Requires System Health Monitoring (Signed consent form required) 2. Program subject to MCA's SecurePlan-24 Administrative Policy unless otherwise agreed in writing	1 Year	SECPLAN-HEALTH		priced per project
SecurePlan	DISCOUNT-SALES	Discount applied to Services provided to SecurePlan Customers (SECPLAN-DISC)		SECPLAN, SECPLAN-24		
SecurePlan	MCA-SEC-Inspection R4	Test and Inspect Onsite system test and inspect (SECPLAN-TEST1) Electronic documentation to verify test results	1 Year	none		priced per project



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<b>Maintenance &amp; Repair Services and Moves/Adds/Changes</b>						
						<b>per hour</b>
Service Call	MCA-SEC-SVC-LABOR-R4	Business hours Service Labor (SCT&M)	none	none	195.52	175.97
Service Call	MCA-SEC-SVC-NBH R4	After business hours and holidays Service Labor (SCT&M-NBH)	none	none	293.28	263.95
Service Call	MCA-SEC-SVC-NBH2 R4	Sunday and Holiday Service Labor (SCT&M-NBH)	none	none	391.04	351.94
Service Call	MCA-SEC-SVC-TRAVEL-R4	Travel time to/from a customer location (TRIP)	none	none	146.64	131.98
<b>Technical and Implementation Services</b>						
						<b>per hour</b>
Installation	MCA-SEC-IN-LABOR-R4	Installs system components including cameras, card readers, detectors, control panels, and other fire alarm and security devices (INSTALL) Install cabling and cabling infrastructure components (INSTALLCABLE)			161.72	145.55
Installation	MCA-SEC-IN-CONFIG-R4	Programs and configures systems, networks, servers, and workstations (SYSTECH)			196.59	176.93
Installation	MCA-SEC-IN-SRTECH-R4	Certified/trained Sr. Technician - programs and commissions systems test and troubleshoot systems, directs installers to complete systems per design and documentation requirements (SRTECH)			170.77	153.69
Installation	MCA-SEC-EN-LABOR-R4	Designs systems per client requirements, documents systems designs specifies system components, wiring configurations and system layouts documents as built systems upon completion, coordinates system completion with SR. TECH (SYSDESIGN)			213.72	192.35
Installation	MCA-SEC-PM-LABOR-R4	Project lead responsible for successful project design, implementation and completion single point of contact, required for large projects directs designers, Sr Technicians, and Installers to project completion (PROJECTMGR)			255.15	229.64
Installation	Freight	Shipping, transport and delivery (SHIPPING)				priced per project
Installation	MCA-SEC-IN-TRAVEL-R4	Travel expenses reimbursed in accordance with the State of Texas Travel Management Program (TRAVEL)				priced per project
Installation	MCA-SEC-PT-RENTAL	Specialty Tools and Lifts per project requirements (TOOLS)				priced per project
Installation	MCA-SEC-PT-PERMIT	System permit development, submittal and approval by authorities having jurisdiction (PERMIT)				priced per project
Installation	MCA-SEC-PT-BONDS	Project bonding (BOND)				priced per project
Advanced Services	MCA-SEC-EN-SOFTDSGN R4	System Software Designer, System Integration Specialist Designs and Implements custom system configurations per client requirements Designs and Implements custom system interconnection APIs per client requirements (SOFTWAREDSGN)			300.00	270.00

**Customers of MCA recurring monthly services programs may be eligible for discounts from published pricing**